

Margaret L. Dillon, M. A., C.R.C.

7500 212th St. S. W., Suite 216
Edmonds, WA 98026
Phone: (425) 672-9600 x4023
Email: maggie@osc-voc.com

QUALIFICATIONS

- Certified Rehabilitation Counselor (CRCC-00098891) since 2006.
- Registered Vocational Counselor with Washington State Department of Labor and Industries (#169149) since 1999.
- Vocational Rehabilitation Specialist with State of Alaska Division of Workers' Compensation.
- Contract Counselor and Supervisor for Veterans' Administration-Vocational Rehabilitation and Education.
- Vocational Expert Witness for Social Security Administration since 2009.

Specific services include: vocational expert witness, employability assessment, test administration, rehabilitation counseling, retraining plan development and case management. Human Resource experience includes recruiting, benefits, pre-employment testing and employee relations.

EDUCATION

M. A. Psychology, Human Resource Development Track, Antioch University 1995
Bachelor of Arts Degree, Biology, Western Washington State University
Continuing Education and Training:
Technology Management Certificate program, University of Washington
Basic Mediation Training, Dispute Resolution Center, Everett, WA
Vocational Assessment (GATB, MBTI, DAT, Nelson-Denny, OLSAT, WRAT)

EMPLOYMENT

- 2003-present Vocational Rehabilitation Counselor, OSC Vocational Systems, Inc.
Facilitate return to work for industrially injured workers. Provide vocational assessment, vocational counseling, and retraining plan development services. Assess and research job modification requirements. Administer vocational testing, conduct job analyses and labor market surveys. Contract Counselor and Supervisor for Veterans' Administration. Vocational Expert Witness for Social Security Administration.
- 1999-2003 Vocational Case Manager, Concentra Integrated Services, Inc.
Provided vocational intervention, assessment and rehabilitation counseling services for industrially injured workers with L&I, private and self-insured workers' compensation claims. Administered vocational testing.
- 1998-1999 Human Resources Coordinator, Victor Seafoods
Recruiting, orientation and employee relations. Scheduled pre-employment physical exams and drug testing. Administered unemployment insurance claims.
- 1998-1998 Benefits Enrollment Representative, Howard Johnson, Inc. (now Merrill Lynch) - Temporary Assignment
Explained health and welfare benefit options during open enrollment for seven corporate clients.
- 1998-1998 Recruiting Specialist Associated Grocers, Inc. Temporary Assignment
Screened and interviewed applicants, scheduled interviews, explained benefits, checked references, made job offers and negotiated salaries.

- 3/98-9/98 Recruiting Coordinator, MetLife Capital Corporation (now GE Capital)
Screened applicants, checked references, scheduled interviews. Wrote ads and posted jobs using Internet tools. Explained benefits to candidates and processed new-hire paperwork.
- 3/98-9/98 Recruiter, UNIONBAY Sportswear, Inc. Seasonal Assignment
Successfully met target of 100 hired workers for seasonal high volume recruiting. Conducted exit interviews.
- 6/96-1/98 Drug Testing Coordinator, Therapeutic Health Services
Administered a random drug-testing program for outpatient chemical dependency treatment; explained drug-testing policies, lab test results and registered medications. Maintained confidential records for 350 clients.
- 1973-1992 Research Technologist and Scientific Instructional Technician, University of Washington: Anesthesiology Department; Nutritional Sciences, and Environmental Engineering Departments.
Implemented biomedical research protocols, provided technical training and implemented and maintained laboratory safety program.