

David Day, BA, CDMS
OSC Vocational Systems, Inc.
119 N Commercial St # 350, Bellingham, WA 98225
360-734-9163
dday@osc-voc.com

Education

- **BA Psychology** | Western Washington University | Bellingham, WA | December 2010

Certifications/Registrations:

- **Certified Disability Management Specialist** | CDMS Commission | September 2017
- **Registered Vocational Rehabilitation Counselor** | Washington State Department of Labor and Industries | #11380

Employment:

OSC Vocational Systems

Vocational Rehabilitation Counselor Intern

Bellingham, WA

02/2016 to 02/2018

Vocational Rehabilitation Counselor

02/2018 to Present

- Communicate with clients from diverse backgrounds who have disabilities. Help them to understand options for their Department of Labor and Industries claims as well as inform them of their rights and responsibilities.
- Meet with client's primary care physicians in order to determine what jobs are appropriate for them and what if any ergonomic equipment is necessary for a client to perform a job.
- Examine client's skills and experience. Perform research labor market research through calls and objective data research in order to determine if clients can return to work at a job performed in the past or if a potential training goal is appropriate.
- Facilitate occupational exploration for clients and help them choose appropriate training goals based on past performed jobs, testing, physical capacities, and demonstrated aptitudes.
- Provide assistance in training plan to ensure clients have necessary resources to complete a training goal.
- Facilitate awareness of free programs available that can bolster employability to clients and develop resumes for clients who are interested.

Faithlife Corporation

Direct Sales Representative

Bellingham, WA

03/2012 to 12/2015

- Worked as a team to develop pitches and how to communicate with customers in various situations. Assisted customer service team and helped clients troubleshoot software.
- Provided customer service award for distributing materials to sales team and informing them of the main differences between products and how to communicate with customers.
- Developed customer relationships. Communication with various people with different backgrounds.

Employment (cont.):

Orion Insurance Group
Insurance Agent

Bellingham, WA
03/2011 to 11/2011

- Used superior customer service and knowledge of lawyer insurance policies to meet customers' needs.
- Experience working as a team and individually to change negative responses over the phone into positive ones.

Secret Harbor (Foster Care Resources)
Case Aide

Bellingham, WA
07/2010 to 03/2012

- Provided recreation time and mentoring to those who were abused, neglected, or had behavioral problems in order to bring positive outcomes of everyday situations.
- Sought the goals of the youth and focused on growth paths to attain those goals.
- Crisis Prevention and Intervention training and experience determining if a situation is escalating. Took preemptive measures to change a youth's mood to a positive one.

Newman Catholic Campus Ministry
Peer Minister

Bellingham, WA
09/2009 to 06/2010

- Recruited volunteers by helping them get involved with social outreach programs of most interest to them.
- Facilitated small groups of 5-7 people and determined ways to direct the conversation so everyone could express the ideas important to them.