

David Day, MA, CRC, CDMS, PGAP
OSC Vocational Systems, Inc.
119 N Commercial St # 350, Bellingham, WA 98225
360-594-4284
dday@osc-voc.com

Education

- **MA Rehabilitation Counseling** | Western Washington University | Bellingham, WA | 2022
- **BA Psychology** | Western Washington University | Bellingham, WA | 2010

Certifications/Registrations:

- **Certified Rehabilitation Counselor** | Commission on Rehabilitation Counselor Certification | 2022
- **Certified Progressive Goal Attainment Program (PGAP ®) Coach** | University Center for Research on Pain and Disability | 2021
- **Certified Disability Management Specialist** | CDMS Commission | 2017
- **Registered Vocational Rehabilitation Counselor** | Washington State Department of Labor and Industries | #11380

Employment:

OSC Vocational Systems	Bellingham, WA
Vocational Rehabilitation Counselor Intern	02/2016 to 02/2018
Vocational Rehabilitation Counselor	02/2018 to Present

- Communicate with clients from diverse backgrounds who have disabilities. Help them to understand their options for their Department of Labor and Industries claims. Inform them of their rights and responsibilities.
- Meet with clients' primary care physicians in order to determine what jobs are appropriate for them. Determine what, if any, ergonomic equipment is necessary for a client to perform a job.
- Examine clients' skills and experience. Perform labor market research through calls and objective data research in order to determine if clients can return to work at a job they performed in the past or if retraining is appropriate.
- Facilitate occupational exploration for clients and help them choose appropriate training goals based on past performed jobs, testing, physical capacities, and demonstrated aptitudes.
- Ensure clients have necessary resources in a training plan to successfully complete their goal.
- Research and provide information on free programs available that can bolster employability to clients. Develop resumes for clients who are interested.

Faithlife Corporation

Bellingham, WA

Direct Sales Representative 03/2012 to 12/2015

- Worked as a team to develop pitches and how to communicate with customers in various situations. Assisted the customer service team and helped clients troubleshoot software.
- Provided customer service award for distributing materials to sales team, which informed them of the main differences between products and how to communicate with customers.
- Developed customer relationships. Communicated with various people with different backgrounds.

Employment (cont.):

Orion Insurance Group Bellingham, WA

Insurance Agent 03/2011 to 11/2011

- Used superior customer service and knowledge of lawyer insurance policies to meet customers' needs.
- Worked as a team and individually to change negative customer interactions into positive ones.

Secret Harbor (Foster Care Resources) Bellingham, WA

Case Aide 07/2010 to 03/2012

- Provided recreation time and mentoring to those who were abused, neglected, or had behavioral problems. Brought positive outcomes from everyday situations.
- Identified the goals of the youth and focused on growth paths to attain those goals.
- Utilized Crisis Prevention and Intervention training and experience to determine if a situation was escalating. Took preemptive measures to change a youth's mood to a positive one.

Newman Catholic Campus Ministry Bellingham, WA

Peer Minister 09/2009 to 06/2010

- Recruited volunteers by helping them get involved with social outreach programs of most interest to them.
- Facilitated small groups of 5-7 people and determined ways to direct the conversation so everyone could express the ideas important to them.