

## **Jacqueline Baker, MS, CRC**

### **QUALIFICATIONS**

- Certified Rehabilitation Counselor (CRC), ID# 00151006
- Certified Career Services Provider (CCSP)
- Over 10 years of vocational rehabilitation experience
- Expertise in vocational evaluations and transferable skills analysis
- Experience with ADA accommodations and labor market analysis

### **VOCATIONAL REHABILITATION EXPERIENCE**

#### **April 2026 – Present**

##### **Vocational Rehabilitation Counselor – OSC Vocational Systems**

- Provide vocational rehabilitation services under Washington state’s workers’ compensation laws.
- Conduct on-site and remote job analyses.
- Develop labor market surveys to determine employability.
- Perform transferable skills analyses using SkillTRAN.
- Researched community resources and job databanks to assist with vocational guidance.

#### **April 2024 – April 2026**

##### **Vocational Rehabilitation Counselor – Team Vocational Services**

- Provide vocational rehabilitation services under Washington state’s workers’ compensation laws.
- Conduct on-site and remote job analyses.
- Develop labor market surveys to determine employability.
- Perform transferable skills analyses using SkillTRAN.
- Researched community resources and job databanks to assist with vocational guidance.

#### **November 2025–March 2026**

##### **Social Security Vocational Expert – Joseph Young Consulting, LLC**

- Provide expert vocational testimony at administrative hearings.
- Utilize DOT, O\*NET, and Department of Labor resources.
- Assess vocational factors, functional limitations, and employability.
- Conduct transferable skills analyses and labor market evaluations.
- Interpret medical and vocational documentation for hearings.

#### **April 2024 – April 2025**

##### **Vocational Rehabilitation Counselor – Spectrum Health Care Resources**

- Provided vocational rehabilitation services nationwide for injured federal government employees under OWCP.
- Negotiated return-to-work options through accommodations.

- Developed individualized job placement and training plans.
- Conducted transferable skills analyses and labor market surveys.

**May 2025 – November 2025**

**Vocational Rehabilitation Counselor – Pacific Rehabilitation Center**

- Conducted vocational evaluations for SIMP participants.
- Provided individualized vocational counseling.
- Taught vocational concepts and the L&I process to participants.

**September 2021 – April 2024**

**ADA Accommodation Specialist – Sedgwick**

- Processed accommodation requests across all U.S. states.
- Conducted interactive accommodation interviews.
- Consulted with employers on workplace accommodations.
- Escalated complex cases to legal departments.

**July 2019 – September 2021**

**Access & Career Services Manager – Washington State University, Health Sciences Campus**

- Reviewed disability documentation and implemented accommodations.
- Collaborated with faculty, staff, and legal advisors.
- Managed testing accommodations and training protocols.
- Served as campus ADA and Title IX accommodation resource. Also discussed religious accommodations on as needed basis.

**June 2015 – June 2019**

**Vocational Rehabilitation Counselor – Idaho Division of Vocational Rehabilitation**

- Provided individualized vocational services to obtain and maintain employment.
- Conducted eligibility determinations and intake interviews. Analyzed medical and vocational records. Provided vocational counseling and developed individualized plans for employment. Collaborated with community partners to assist with job placement.
- Coordinated workplace accommodations. Provided employers information about workers with disabilities and represented the government to community resources.

**EDUCATION**

Master of Science in Rehabilitation Counseling – West Virginia University

Bachelor of Science in Communication Studies – California State Polytechnic University of Pomona

Associate of Arts in Language Arts - Citrus College